



To: Waste Treatment Proprietor

Subject: Bioaugmentation Bacterial Treatment System "The New Generation"

Dear Proprietor,

Premium Sales & Service is a pro-active environmental solutions company. We specialize in helping our customers find solutions to their nagging environmental challenges. It is our mission to give our clients a closed loop problem solving service along with high quality products. Before we recommend a regiment of treatment we first have our staff microbiologists and biochemists analyze your challenges.

Our products are highly concentrated, non-pathogenic and extremely adaptive microbes specifically selected for our unique bioaugmentation process:

- Accelerate system startups to achieve steady-state operation in days as opposed to weeks.
- Enhance removal of pass-through or difficult-to-degrade compounds (surfactants, solvents, FOG's, petroleum hydrocarbons, etc).
- Improve BOD and Total Suspended Solids (TSS) removal efficiency.
- Sludge reduction through increased enzymatic activity on biodegradable solids.
- Foam reduction due to degradation of surfactants and de-stabilization of filamentous bacteria.
- Odor reduction due to greater degradation of odor-causing compounds (H_2S , mercaptans, amines, volatile fatty acids, etc.).
- Improved solid settling by destabilizing filamentous organisms.
- Other benefits include improved nitrification (ammonia removal), polymer reduction, greater oxygen transfer efficiency, and less costly alternative to retrofitting plant in some cases.

Our services include an:

- On going systematic on site evaluation of treatment process.
- Proprietary bio-acceleration techniques tailored to client's system for achieving positive results.
- Technical support by our staff microbiologists and biochemists.
- No matter how small or large your system is, we can meet your challenge.

We know that our proven system of products and services will offer a solution to your environmental challenges. By doing so, we are able to develop a partnership with our clients resulting in cost savings and environmental challenge reduction, thus creating a "Win-Win" relationship. Allow us to perform an on site process evaluation at your convenience. If you have further questions please contact us.

Regards,

Jim H. Poff -VP of Sales



Premium Sales & Service, LLC.

"An Environmental Solutions Company"

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www.PREMSALES.com

Customer's Name: _____

Address: _____

City: _____ State: _____

Telephone: _____ Fax: _____

Contact Name/Position: _____

Wastewater Source: _____

Problem Area(s): _____

Do you currently employ a biological treatment regiment? Yes _____ No _____

If answer is YES please provide approximate cost: Daily cost \$ _____ and/or Weekly cost \$ _____

Influent Data:

Parameter	Average	Maximum
Flow, GPD		
ph		
BOD, mg/l		
COD, mg/l		
Suspended Solids, mg/l		
Temperature, °C or °F		
Ammonia-N, mg/l		

Effluent Data:

Parameter	Average	Maximum	Permit
Ph			
BOD, mg/l			
COD, mg/l			
Suspended Solids, mg/l			
Ammonia-N, mg/l			

System Data:

Aeration Basin(s), gallons			
Clarifier(s), gallons			
Lagoon(s), gallons			

(Additional Information or System Diagram (use back or second sheet).

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